



10 Gateway Drive, Collinsville, Illinois 62234 • 618-346-7529 • (fax) 618-346-7530
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Job Title: Front Gate

Department: Aquatics

FLSA Status: Non-exempt/Hourly

Immediate Supervisor: Guest Services Manager

Salary Range: Minimum wage

Supervises: NA

Classification: Seasonal

JOB SUMMARY

Under the supervision of the Guest Services Manager

SPECIFIC DUTIES

- Greet guests upon arrival to Splash City
- Light maintenance duties
- Maintain order at the venue entrance while expediting the admission process.
- Identifying persons that do not meet dress code or behavioral standards
- Maintaining a positive, friendly demeanor at all times
- Expediting the check-in process for general admission guests and especially during peak hours
- Maintain order at the door in the absence of security
- Encouraging all guests to follow the parks rules
- Maintaining a polished, professional appearance

QUALIFICATIONS

- At least 16 years old, be bondable
- Able to see and hear guests and staff
- Must have excellent communication skills
- Able to think clearly and respond appropriately in an emergency

The above is intended to describe the general content of and requirements for the performance of this job. It is not to be construed as an exhaustive statement of essential duties, responsibilities, and requirements.